

(T W E E K !)

(TWEEK!CSMS) – Client Services Management System – Data Sheet

(TWEEK!CSMS) – Features at a glance

- Define services & service providers
- Detail resources (e.g. accommodation/vehicles)
- Manage staff, clients & their appointments
- Multi-day service appointments
- Define staff human resource information
- Define & categorise expenses
- Document repository
- Record a wide array of client information
- Automate appointment notifications
- Interactive appointment calendar

(TWEEK!CSMS) – Overview

(TWEEK!CSMS) is an on-line client service management system, designed to meet the needs of organisations invested in community services and care. As the name suggests the system allows you to record a wide range of client information using a simple, user friendly interface.

Further, you can record and maintain expenses, resources and staff data, contributing to better resource and financial management. For example:

- create different service options with multiple service providers.
- create single or multi-day appointments for one or more clients.
- record expenses for services, service providers and detail applicable administration costs.
- see a complete overview of appointments from an interactive calendar, and more.

Easy to maintain using a series of on-line forms, the system records and displays all information in an easy to understand and efficient manner, including a series of automated tasks to reduce workloads and maintain effective, unobtrusive communication with your workforce.

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(TWEEK!CSMS) – Purchase Options

(TWEEK!) offers two purchase options in respect to the (TWEEK!CSMS):

1. **System as Service** - A dedicated client account providing access to a complete implementation of the existing system, including re-branding of your user interface (within system constraints) to reflect your corporate colours and logo.
2. **Corporate Implementation** - Your own corporate implementation of the existing system, hosted on a dedicated server, including re-branding of your user interface (within system constraints) to reflect your corporate colours and logo.

(TWEEK!CSMS) Management Add-ons:

1. **Start-up Administration** - (TWEEK!) will co-ordinate and oversee initial data population and process re-engineering while you go about your business, resulting in a more seamless transition.
2. **Ongoing Administration** - (TWEEK!) will administer your system for you, leaving you to focus your resources on your primary business objectives.

(TWEEK!CSMS) Sales Enquiries

For further information, or to arrange a demonstration of the system, please contact:

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